



National RN Case Manager Certificate Program

## Practice Development Activity: RNCM Communication, Advocacy & Care Planning

**Communication, advocacy, and patient centered care planning** represent the professionalism of the RNCM to the patient, family and health care team. These aspects are important and have been shown to improve the effectiveness of the RNCM in practice. Use this practice development activity to reflect on your practice. Complete the overview lecture and review the resources before engaging in this self-reflection.

In this topic, the concepts of professional RNCM practice that stood out for me as important are.....

The strength(s) of my professional practice is/are.....

In my practice an area I would like to work on developing is....

Three steps I can take to develop this new area are:

