

Ten Principles of Patient Centered Care

1. The patient is the source of control for their care.
2. Care is based on continuous healing relationships.
3. All team members are considered caregivers.
4. Families and friends of the patient are an essential part of the care team.
5. Care is customized and reflects patient needs, values and choices.
6. Transparency is the rule in the care of the patient.
7. All caregivers cooperate with one another through a common focus on the best interests and personal goals of the patient.
8. Knowledge and information are freely shared between and among patients, care partners, physicians and other caregivers.
9. Care is provided in a healing environment of comfort, peace and support.
10. Patient safety is a visible priority.