

## National RN Case Manager Certificate Program

### Reading Guide: Effective Use of Technology in RNCM Practice

1. Health IT Playbook (Office National Coordinator of HIT, 2022)  
**HIT Implementation Guidance:** This Playbook provides strategies, recommendations, and best practices for implementing and using Health IT.
2. How to Keep Your Health Information Private and Secure (ONCHIT, 2022)  
**Pt Education Fact Sheet:** Applies HIPAA rules to protecting your electronic health information.
3. ACO Operational Toolkit (CMS, 2021)  
**pp. 13-15:** Provides an overview of using data to improve performance and support quality reporting.
4. ACO Care Transformation Toolkit (CMS, 2021)  
**pp. 7-10:** Discusses CMS support of Telehealth strategies to benefit Medicare beneficiaries in an ACO.
5. Good “Webside” Manner: Recommendations for Virtual Care (IHI, 2022)  
**Quick Read:** This blog post describes characteristics of a good “websiteside” manner when providing effective virtual care.
6. Advancing a Digital Future (Nsg Mgt, 2022)  
**Quick Read:** Discusses nurses’ role in advancing digital health within the context of the Future of Nursing Report.
7. ANA Core Principles on Connected Health (ANA, 2019)  
**Practice Guide:** Provides a guide for nurses who use connected health technologies to provide quality of care.
8. Digital Patient Communication: A New Best Practice for Managing Hypertension (Health Catalyst, 2022)  
**Practice Example:** Case Study describing how they used remote patient monitoring to improve hypertension outcomes.
9. How Managing Chronic Conditions is Streamlined with Digital Technology (Health Catalyst, 2022)  
**Tip Sheet:** Provides recommendations on what to consider when selecting digital technology to manage chronic conditions.

10. Steps to Protect and Secure Information When Using a Mobile Device (HealthIT.gov)

**Fact Sheet:** Steps to secure patient health information when using a mobile device.

