

National RN Case Manager Certificate Program

## Practice Development Activity: Improving Health Outcomes

**In a value based care high performing RNCM practices** participate in the selection of quality measures and identify processes to effectively measure health outcomes. This tutorial from AHRQ is designed to strengthen your understanding of using standardized quality measures.

### 1. Use this link to view the tutorial:

Standardized Quality Measures (AHRQ, 2021)

<https://www.ahrq.gov/downloads/ncepcr/pf-modules/standardized-quality/story.html>

Step by step tutorial on how to select a quality measure and the process for using it to measure outcomes.

### 2. Application in Practice:

- a) In your setting what are the Quality Measures that have been selected?
- b) How were they chosen?
- c) What is the process(es) being used to accomplish the outcome?
- d) How will these be measured?
- e) What role do RNCMs contribute to meeting (or exceeding) the selected outcome?

